

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
JULY 2021**

Madison County Road Department

Reporting Dates 07/01/21 through 07/28/21

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
26532	04/16/21 07/21/21	Request Schedule Closed	Durations 96.0 S-to-C 73.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Miggins, Monica East Sowell Rd	East Sowell Rd District 1
Culvert needs repairing [difficult to turn in or out of driveway...needs extension and ditch needs cleaning where the barn is							
29943	01/13/20 07/19/21	Request Schedule Closed	Durations 553.0 S-to-C 532.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lockett, Francis Summerlin Rd	Summerlin Rd District 5
Culvert under the road, still causing flooding							
30020	01/28/20 07/07/21	Request Schedule Closed	Durations 526.0 S-to-C 517.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Williams, Scottie Magnolia St	Magnolia St District 3
Culvert is stopped up, and old metal culvert that is in bad condition causing his property aone with the neighbors to flood							
30110	02/13/20 07/19/21	Request Schedule Closed	Durations 522.0 S-to-C 501.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Evans, Joel 1269 Pocahontas Rd	Pocahontas Rd District 4
Need culvert installed, will be pulling trailers in. Will like to get a call before installation							
30157	02/20/20 07/07/21	Request Schedule Closed	Durations 503.0 S-to-C 494.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Windfield, LT Richmond Grove Rd	Richmond Grove Rd District 3
Need culvert installed at the church							
30333	03/09/20 07/02/21	Request Schedule Closed	Durations 480.0 S-to-C 476.0 O-to-C	Drainage Medium Priority	Brown, Shirley Engineering	Green, Ray 205 Stump Bridge Rd	Stump Bridge Rd District 5
Water is coming on to property from road and not draining through ditches and Culvert needs to be replaced.							
30682	04/06/20 07/08/21	Request Schedule Closed	Durations 458.0 S-to-C 448.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Samuels, Heather Browntony Ct	Browntony Ct District 5
Request to have a sewer/drainage issue looked at that is causing erosion in the back yard							

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30745	04/13/20 07/06/21	Request Schedule Closed	Durations 449.0 S-to-C 441.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Mally, Dianne 124 Beaver Bend	Beaver Bend District 1
126 & 124 Beaver Bend drainage pipe is stopped up							
30747	04/13/20 07/13/21	Request Schedule Closed	Durations 456.0 S-to-C 441.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Miley, Diane 124 Beaver Bend	Beaver Bend District 1
Culvert in front of property is stopped up bubbling thru drain							
30860	04/23/20 07/08/21	Request Schedule Closed	Durations 441.0 S-to-C 431.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ziglar, Eddie 100 Rabbit Run Ln	Rabbit Run Ln District 4
Culvert needs to be cleaned ditches need cleaning because it is causing flooding to front yard makes it hard to get to house							
30865	04/23/20 07/14/21	Request Schedule Closed	Durations 447.0 S-to-C 431.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	J 119 Cherrybrook Dr	Cherrybrook Dr District 3
Need to check ditch for erosion problems							
30924	04/28/20 07/21/21	Request Schedule Closed	Durations 449.0 S-to-C 426.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jefferson, Brenda Harvey Crossing and N. Old Cantor	North Old Canton Rd District 1
Water is standing in the ditch always: never drains							
31031	05/06/20 07/06/21	Request Schedule Closed	Durations 426.0 S-to-C 418.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Burnett, Patricia Powell Rd	Powell Rd District 3
Need culvert installed							
31122	05/18/20 07/26/21	Request Schedule Closed	Durations 434.0 S-to-C 406.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Henderson, Charles 173 Henderson Rd	Henderson Rd District 3
Requesting the ditches be cleaned							

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31184	05/26/20 07/20/21	Request Schedule Closed	Durations 420.0 S-to-C 398.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hairston, Trey Seville Way	Seville Way District 3
Said there is a puddle of water standing in front of her house and							
31211	05/28/20 07/13/21	Request Schedule Closed	Durations 411.0 S-to-C 396.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Grewe, Bennie Cox Ferry Rd	Cox Ferry Rd District 4
Crossdrain undermining near this address							
31432	06/23/20 07/20/21	Request Schedule Closed	Durations 392.0 S-to-C 370.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Baker, Daphne Kirkwood Dr	Kirkwood Dr District 3
Culvert that goes under the road by the STOP sign is collapsing							
31569	07/14/20 07/28/21	Request Schedule Closed	Durations 379.0 S-to-C 349.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Harris, Keira 300 Twins Lakes Dr	Twin Lakes Dr District 1
Ditch needs to be cleaned out because water just sits and doesn't drain and is flooding her yard							
31628	07/27/20 07/22/21	Request Schedule Closed	Durations 360.0 S-to-C 336.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hillild, Jerry 119 Bear Creek Cir	Bear Creek Cir District 1
Need culvert replaced under Clarkdell Rd causing flooding to his home							
31634	07/28/20 07/07/21	Request Schedule Closed	Durations 344.0 S-to-C 335.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Buck, David 127 Lazy Oaks Rd	Lazy Oak Ln District 3
Pipe is eroding and stopped up							
31771	08/17/20 07/08/21	Request Schedule Closed	Durations 325.0 S-to-C 315.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Saxton, Bryant Germantown Rd	Germantown Rd District 3
Needs ditching							

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31833	08/27/20 07/22/21	Request Schedule Closed	Durations 329.0 S-to-C 305.0 O-to-C	Ditching Medium Priority Need ditching	Brown, Shirley Engineering	Logan, Bryan Normandy Cir	Normandy Cir District 3
31893	09/04/20 07/26/21	Request Schedule Closed	Durations 325.0 S-to-C 297.0 O-to-C	Culvert Repair Medium Priority Requesting to have gravel on driveway culvert that has washed out	Brown, Shirley Road Maintenance	Smith, Minnie 581 Yandell Rd	Yandell Rd District 1
31896	09/04/20 07/21/21	Request Schedule Closed	Durations 320.0 S-to-C 297.0 O-to-C	Culvert Repair Medium Priority Culvert is caving in	Brown, Shirley Road Maintenance	Price, Lennell Johnson Ln	Johnson Ln District 4
31948	09/16/20 07/27/21	Request Schedule Closed	Durations 314.0 S-to-C 285.0 O-to-C	Culvert Repair Medium Priority Culvert is stopped up may it needs replacing and 106 also	Brown, Shirley Road Maintenance	Smith, Robert Magnolia St	Magnolia St District 3
31952	09/17/20 07/07/21	Request Schedule Closed	Durations 293.0 S-to-C 284.0 O-to-C	Culvert Repair Medium Priority Need asphalt place back over culvert and at gate.	Brown, Shirley Road Maintenance	Myers, Jimmy 1241 Pocahontas Rd	Pocahontas Rd District 4
32020	09/25/20 07/21/21	Request Schedule Closed	Durations 299.0 S-to-C 276.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced, need ditching	Brown, Shirley Road Maintenance	Godwin, Jean North Old Canton Rd	North Old Canton Rd District 1
32052	09/30/20 07/14/21	Request Schedule Closed	Durations 287.0 S-to-C 271.0 O-to-C	Drainage Medium Priority Need ditch straighten so water can drain. He would love to meet with the Road Manager	Brown, Shirley Road Maintenance	Saxton, Bryan 266 Germantown Rd	A R Rimmer Rd District 3

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32218	10/30/20 07/15/21	Request Schedule Closed	Durations 258.0 S-to-C 241.0 O-to-C	Ditching Medium Priority ditching needs cleaning	Brown, Shirley Engineering	King 129 Culipher Ln Culipher Ln District 5
32223	11/02/20 07/07/21	Request Schedule Closed	Durations 247.0 S-to-C 238.0 O-to-C	Ditching Medium Priority At address the ditches are clogged so water can't flow	Brown, Shirley Engineering	Smith, Chris 508 Smith Carr Rd Smith Carr Rd District 4
32296	11/16/20 07/14/21	Request Schedule Closed	Durations 240.0 S-to-C 224.0 O-to-C	Ditching Medium Priority `Need ditch a culvert to be cleaned	Brown, Shirley Engineering	Rosell, Henry 124 Cane Creek Rd Cane Creek Rd District 4
32308	11/18/20 07/14/21	Request Schedule Closed	Durations 238.0 S-to-C 222.0 O-to-C	Ditching Medium Priority Ditch need to be clean around the culvert at driveway	Brown, Shirley Engineering	Rosell, Henry 124 Cane Creek Rd Cane Creek Rd District 4
32357	11/30/20 07/15/21	Request Schedule Closed	Durations 227.0 S-to-C 210.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Engineering	Johnson, Richard Rouser Rd Rouser Rd District 3
32370	12/03/20 07/27/21	Request Schedule Closed	Durations 236.0 S-to-C 207.0 O-to-C	Culvert Repair Medium Priority Culvert needs replacing	Brown, Shirley Road Maintenance	Moore, Ashley 5146 Ratliff Ferry Rd Ratliff Ferry Rd District 5
32430	12/21/20 07/21/21	Request Schedule Closed	Durations 212.0 S-to-C 189.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Brown, Willie Earl Lockett Ln Lockett Ln District 5

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32466	01/05/21 07/07/21	Request Schedule Closed	Durations 183.0 S-to-C 174.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed	Brown, Shirley Road Maintenance	Moore, Tyler Cedar Hill Road Cedar Hill Rd District 3
32496	01/14/21 07/19/21	Request Schedule Closed	Durations 186.0 S-to-C 165.0 O-to-C	Ditching Medium Priority Regrade ditch along north side of Yandell Rd between 2 entrances to Bainbridge S/D	Brown, Shirley Engineering	Bryan, Tim Yandell Rd Yandell Rd District 1
32507	01/19/21 07/27/21	Request Schedule Closed	Durations 189.0 S-to-C 160.0 O-to-C	Culvert Repair Medium Priority Needs culvert installed	Brown, Shirley Road Maintenance	Johnson, Donald and Claudia Ratliff Ferry Rd Ratliff Ferry Rd District 5
32516	01/21/21 07/08/21	Request Schedule Closed	Durations 168.0 S-to-C 158.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Moore, Tyler Cedar Hill Rd Cedar Hill Rd District 3
32554	01/28/21 07/12/21	Request Schedule Closed	Durations 165.0 S-to-C 151.0 O-to-C	Culvert Repair Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Frank Old Canton Rd Old Canton Rd District 2
32571	02/01/21 07/07/21	Request Schedule Closed	Durations 156.0 S-to-C 147.0 O-to-C	Ditching Medium Priority Ditch holding water, where he needs culvert installed, also stated tht the ditches need to be wider	Brown, Shirley Engineering	Smith, Calvin Stump Bridge Rd Stump Bridge Rd District 5
32576	02/02/21 07/23/21	Request Schedule Closed	Durations 171.0 S-to-C 146.0 O-to-C	Ditching Medium Priority Requesting to have ditched work from 1383 to 1387 to get water to drain	Brown, Shirley Engineering	Bryan 1383-1987 Coker Rd Coker Rd District 3

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32589	02/03/21 07/14/21	Request Schedule Closed	Durations 161.0 S-to-C 145.0 O-to-C	Culvert Repair Medium Priority Culvert caved in	Brown, Shirley Road Maintenance	Daughtrey, Larry Daughtrey Dr District 4
32603	02/08/21 07/20/21	Request Schedule Closed	Durations 162.0 S-to-C 140.0 O-to-C	Culvert Repair Medium Priority Need culvert extended	Brown, Shirley Road Maintenance	Maddos, Jacqueline 1443 Loring Rd District 5
32604	02/08/21 07/28/21	Request Schedule Closed	Durations 170.0 S-to-C 140.0 O-to-C	Culvert Repair Medium Priority Culvert need replacing	Brown, Shirley Road Maintenance	Westberry, Austin Hwy 16 E District 5
32608	02/09/21 07/28/21	Request Schedule Closed	Durations 169.0 S-to-C 139.0 O-to-C	Culvert Repair Medium Priority Needs gravel at end of driveway.	Brown, Shirley Road Maintenance	Taylor, Jeanette Stump Bridge Road District 5
32624	02/11/21 07/19/21	Request Schedule Closed	Durations 158.0 S-to-C 137.0 O-to-C	Drainage Medium Priority Requesting to have the drainage ditches at culvert clean because of flooding	Brown, Shirley Road Maintenance	Brittney 139 Debbie Dr District 5
32626	02/17/21 07/14/21	Request Schedule Closed	Durations 147.0 S-to-C 131.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Grant, Percy 4280 Hwy %1 N District 5
32689	02/26/21 07/28/21	Request Schedule Closed	Durations 152.0 S-to-C 122.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Penn, Kent Rankin Rd District 5

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32690	02/26/21 07/26/21	Request Schedule Closed	Durations 150.0 S-to-C 122.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Penn, Kent Dampeer Rd	Dampeer Rd District 5
Ditch needs ditching, causing flooding onto his pasture							
32705	03/01/21 07/21/21	Request Schedule Closed	Durations 142.0 S-to-C 119.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lockett, Betty 4400 Hwy 43 N	Hwy 43 N
Need gravel on first driveway							
32745	03/03/21 07/21/21	Request Schedule Closed	Durations 140.0 S-to-C 117.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lockett, Earnestine Old Hwy 16	Old Hwy 16 District 5
Need culvert repaired							
32747	03/03/21 07/07/21	Request Schedule Closed	Durations 126.0 S-to-C 117.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Nettles, Eliza McCullough Rd	McCullough Rd District 5
Culvert needs to be repaired covered by asphalt causing water to flood the yard							
32749	03/04/21 07/28/21	Request Schedule Closed	Durations 146.0 S-to-C 116.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	McIntyre, John Heindl Rd	Heindl Rd District 4
Culvert under the road has a bad hole on it							
32764	03/04/21 07/13/21	Request Schedule Closed	Durations 131.0 S-to-C 116.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ford, Hattie Old 51 Rd	Old 51 Rd District 5
Water not flowing through culvert							
32778	03/05/21 07/19/21	Request Schedule Closed	Durations 136.0 S-to-C 115.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Carroll, Stanley Old Hwy 16	Old Hwy 16 District 5
Needs culvert replaced with a bigger culvert							

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32779	03/05/21 07/26/21	Request Schedule Closed	Durations 143.0 S-to-C 115.0 O-to-C	Culvert Repair Medium Priority Needs gravel at end of driveway	Brown, Shirley Road Maintenance	Jackson, Linda North Old Canton Road North Old Canton Rd District 1
32780	03/05/21 07/22/21	Request Schedule Closed	Durations 139.0 S-to-C 115.0 O-to-C	Culvert Repair Medium Priority Needs driveway repaired.	Brown, Shirley Road Maintenance	Sutton, Emily Sharon Rd Sharon Rd District 5
32803	03/08/21 07/07/21	Request Schedule Closed	Durations 121.0 S-to-C 112.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Adams, Fernando Robinson Springs Rd Robinson Springs Rd District 3
32815	03/09/21 07/14/21	Request Schedule Closed	Durations 127.0 S-to-C 111.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired close to this address	Brown, Shirley Road Maintenance	Farmer, Craig 689 North Old Canton Rd North Old Canton Rd District 1
32867	03/12/21 07/21/21	Request Schedule Closed	Durations 131.0 S-to-C 108.0 O-to-C	Culvert Installation Medium Priority Need new culvert installed on new property	Brown, Shirley Road Maintenance	Spann, Marvin Sharon Rd Sharon Rd District 5
32872	03/12/21 07/16/21	Request Schedule Closed	Durations 126.0 S-to-C 108.0 O-to-C	Culvert Repair Medium Priority Needs extension on existing culvert to access his property.	Brown, Shirley Road Maintenance	Montgomery, John Cox Ferry Road Cox Ferry Rd District 4
32888	03/15/21 07/20/21	Request Schedule Closed	Durations 127.0 S-to-C 105.0 O-to-C	Gravel Medium Priority Gravel has washed away on culvert	Brown, Shirley Road Maintenance	Harris, Jessie Sharon Rd Sharon Rd District 5

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32925	03/18/21 07/21/21	Request Schedule Closed	Durations 125.0 S-to-C 102.0 O-to-C	Grading Medium Priority Need road graded	Brown, Shirley Engineering Clayton, Shearrill 173 Shearrill Rd	Shearrill Rd District 5
32957	03/22/21 07/28/21	Request Schedule Closed	Durations 128.0 S-to-C 98.0 O-to-C	Ditching Medium Priority Ditching Road side at above address	Brown, Shirley Engineering Andrews, Carolyn 361 Virililia Rd	Virililia Rd District 4
32978	03/24/21 07/13/21	Request Schedule Closed	Durations 111.0 S-to-C 96.0 O-to-C	Culvert Repair Medium Priority Culvert is bent, causing water not to flow through	Brown, Shirley Road Maintenance Washington, Annie Whiddon Rd	Whiddon Rd District 5
32985	03/26/21 07/09/21	Request Schedule Closed	Durations 105.0 S-to-C 94.0 O-to-C	Culvert Repair Medium Priority My name is Barbara lavender. I live at 130 wildwood acres road. We have a culvert that has broken and made a large hole in the middl	Brown, Shirley Road Maintenance Lavender, Barbar Wildwood Acres	Wildwood Acres District 1
33006	03/29/21 07/21/21	Request Schedule Closed	Durations 114.0 S-to-C 91.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance Ross, Kerry 416 Sharon Rd	Sharon Rd District 5
33017	03/30/21 07/28/21	Request Schedule Closed	Durations 120.0 S-to-C 90.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance Johnson, Keyonie Hwy 51 N	Hwy 51 N
33029	03/31/21 07/28/21	Request Schedule Closed	Durations 119.0 S-to-C 89.0 O-to-C	Drainage Medium Priority Resident called about the ditch needs cleaning so water could flow from drainage sewer would not flood her property	Brown, Shirley Road Maintenance Boldin, Martha 800 Adam Ln	Adams Ln District 5

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33058	04/05/21 07/06/21	Request Schedule Closed	Durations 92.0 S-to-C 84.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Wild, Jenny Bear Creek Ct	Clarkdell Rd District 1
Ditch needs cleaning on Clarkdell Rd behind Bear Creek Ct							
33059	04/06/21 07/09/21	Request Schedule Closed	Durations 94.0 S-to-C 83.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Lunceford, Calvin Gross Rd	Gross Rd District 1
Road needs grading and ditching							
33060	04/06/21 07/12/21	Request Schedule Closed	Durations 97.0 S-to-C 83.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Washington, Cleatonia 443 Sutherland Rd	Sutherland Rd District 5
Requesting to have road grading because of pot holes							
33072	04/06/21 07/08/21	Request Schedule Closed	Durations 93.0 S-to-C 83.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Gray, Bill 435 Caroline Blvd	Caroline Blvd District 4
Culvert is completely Stopped up water is running over the road. Called two weeks ago							
33081	04/07/21 07/07/21	Request Schedule Closed	Durations 91.0 S-to-C 82.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Melichar, Scott Claiborne St	Claiborne Street
Drainage issues							
33103	04/08/21 07/14/21	Request Schedule Closed	Durations 97.0 S-to-C 81.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Jones, Anna 370 Yandell Rd	Yandell Rd District 1
Culvert needs cleaning out and some ditching because of the flooding to property							
33110	04/09/21 07/21/21	Request Schedule Closed	Durations 103.0 S-to-C 80.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Strickland, Ron Hwy 43	Hwy 43 District 5
Need culvert installed on new property							

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33118	04/12/21 07/07/21	Request Schedule Closed	Durations 86.0 S-to-C 77.0 O-to-C	Culvert Clean Out Medium Priority Culvert and driveway holding water	Brown, Shirley Road Maintenance	Gooden, Curtis Livingston Vernon Rd Livingston Vernon Rd District 4
33125	04/12/21 07/20/21	Request Schedule Closed	Durations 99.0 S-to-C 77.0 O-to-C	Culvert Installation Medium Priority Requesting to get old culvert remove and a new culvert installed	Brown, Shirley Road Maintenance	Mabry, Annette 703 Old Jackson Rd Old Jackson Rd District 4
33132	04/13/21 07/12/21	Request Schedule Closed	Durations 90.0 S-to-C 76.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up on the corner of this road	Brown, Shirley Road Maintenance	James Savannah Bend Savannah Bend District 3
33138	04/13/21 07/23/21	Request Schedule Closed	Durations 101.0 S-to-C 76.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Anderson, Scott Kearney Rd Kearney Rd District 5
33161	04/16/21 07/15/21	Request Schedule Closed	Durations 90.0 S-to-C 73.0 O-to-C	Culvert Installation Medium Priority Need culvert installed for new property already staked.	Brown, Shirley Road Maintenance	Anderson, Todd 644 Holmes Hollow Ln Holmes Hollow Ln District 5
33170	04/19/21 07/14/21	Request Schedule Closed	Durations 86.0 S-to-C 70.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Stewart, Patricia Walnut Rd Walnut Rd District 5
33190	04/21/21 07/21/21	Request Schedule Closed	Durations 91.0 S-to-C 68.0 O-to-C	Culvert Installation Medium Priority Need 40 ft culvert installed, pink ribbon is on posts.	Brown, Shirley Road Maintenance	McNeal, Joe 198 Childress Ln Childress Ln District 4

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33194	04/21/21 07/23/21	Request Schedule Closed	Durations 93.0 S-to-C 68.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Meeks, Bettie 664 old Jackson Rd	Old Jackson Rd District 4
Ditch by her residence needs to be cleaned out full of water							
33195	04/21/21 07/23/21	Request Schedule Closed	Durations 93.0 S-to-C 68.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Blackmon, Vivian 2510 Hwy 16 E	Hwy 16 E
Drainage issues in her driveway							
33196	04/21/21 07/21/21	Request Schedule Closed	Durations 91.0 S-to-C 68.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Johnson, Lou Ellen 140 McDougal Rd	McDougal Rd District 4
Drainage issues need to be cleaned out							
33222	04/26/21 07/27/21	Request Schedule Closed	Durations 92.0 S-to-C 63.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Kurks, Greg 102 Meadow Park Dr	Meadow Park Dr District 1
Requesting to have ditches to be cleaned out							
33225	04/26/21 07/23/21	Request Schedule Closed	Durations 88.0 S-to-C 63.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Barry, Mary 144 North Old Canton Rd	North Old Canton Rd District 2
Ditches need to be cleaned out							
33226	04/26/21 07/16/21	Request Schedule Closed	Durations 81.0 S-to-C 63.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Wright, Debbie 111 Whispering Pine Dr	Old Rice Rd District 1
Request the ditch to be clean out on the Old Rice Rd side of the address							
33234	04/26/21 07/22/21	Request Schedule Closed	Durations 87.0 S-to-C 63.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Burks, Banzano 141 Williams Carson Rd	Williams Carson Rd District 5
Requesting to have a wider culvert because that's there is not wide enough for turning into property							

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33259	04/29/21 07/09/21	Request Schedule Closed	Durations 71.0 S-to-C 60.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Scott, LB Goodloe Road	Goodloe Rd District 5
Needs ditching, water stands in ditch and near church							
33265	04/29/21 07/21/21	Request Schedule Closed	Durations 83.0 S-to-C 60.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Gilbert, Tiffany McDougal Road	Mcdougal Rd District 4
Needs culverrr installed							
33268	04/29/21 07/14/21	Request Schedule Closed	Durations 76.0 S-to-C 60.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Gee, Billy Davis Crossing Rd	Davis Crossing Rd District 5
Need gravel on culvert and need culvert extended because he is having a double wide trailer brought in							
33270	04/30/21 07/08/21	Request Schedule Closed	Durations 69.0 S-to-C 59.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Stacy, Mrs Kristin Hill Ct	Gluckstadt Rd District 3
Gluckstadt Road near Krisitn Hill Ct needs ditching. Says Shelton Marberry has looked at it							
33280	04/30/21 07/16/21	Request Schedule Closed	Durations 77.0 S-to-C 59.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Arthur, James Pat Lockett Rd	Pat Cobb Rd District 5
Needs culvert repllaced. Current culvert is concrete and it has broken in places.							
33289	05/05/21 07/23/21	Request Schedule Closed	Durations 79.0 S-to-C 54.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Bacon Putnam Rd	Putnam Rd District 5
Customer requesting road be graded and ditching to help fix holes in road							
33290	05/05/21 07/12/21	Request Schedule Closed	Durations 68.0 S-to-C 54.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Mavery, Annette 703 Old Jackson Rd	Old Jackson Rd District 4
Requesting to have ditch cleaned out							

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Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
33291	05/05/21 07/23/21	Request Schedule Closed	Durations 79.0 S-to-C 54.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Clark, Nick 101 Saddle Creek Cv	Saddle Creek Cv District 1
Drainage ditch is backing up in yard @ the corner of North Old Canton Rd							
33310	05/07/21 07/21/21	Request Schedule Closed	Durations 75.0 S-to-C 52.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Owens, Kenny 529 Dampeer Rd	Sharon Rd District 5
Need culvert installed area is staked and painted with white paint							
33337	05/10/21 07/21/21	Request Schedule Closed	Durations 72.0 S-to-C 49.0 O-to-C	Curb/Gutter Medium Priority	Brown, Shirley Road Maintenance	Damico, Allen 110 Kayfield Pl	Kayfield Pl District 2
Requesting someone come out and check the curb between 108 and 110 it is causing the curb and road to buckle							
33348	05/10/21 07/28/21	Request Schedule Closed	Durations 79.0 S-to-C 49.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Mayo, Will Stokes Rd	Stokes Rd District 3
Need culvert repaired before he gets his driveway asphalt							
33388	05/14/21 07/21/21	Request Schedule Closed	Durations 68.0 S-to-C 45.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Endris, Craig Clarkdell Rd	Clarkdell Rd District 1
Culvert stopped up							
33390	05/14/21 07/16/21	Request Schedule Closed	Durations 63.0 S-to-C 45.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	McMurtry, Brenda 1726 Od 51 Rd	Old 51 Rd District 5
Road needs grading badly							
33396	05/17/21 07/23/21	Request Schedule Closed	Durations 67.0 S-to-C 42.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ramsey, Jason Pocahontas Rd	Pocahontas Rd District 4
Culvert has collapsed							

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Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
33407	05/17/21 07/21/21	Request Schedule Closed	Durations 65.0 S-to-C 42.0 O-to-C	Culvert Clean Out Medium Priority Culvert syopped up	Brown, Shirley Road Maintenance	Brooks, Robert Renfroe Rd Renfroe Rd District 5
33441	05/20/21 07/15/21	Request Schedule Closed	Durations 56.0 S-to-C 39.0 O-to-C	Ditching Medium Priority Requesting help to stop flooding and ditching needed	Brown, Shirley Road Maintenance	Godwin, Jean 1632 North Old Canton Rd North Old Canton Rd District 1
33447	05/21/21 07/21/21	Request Schedule Closed	Durations 61.0 S-to-C 38.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Parmentier, Brian Woods Rd Woods Rd District 1
33467	05/24/21 07/23/21	Request Schedule Closed	Durations 60.0 S-to-C 35.0 O-to-C	Culvert Clean Out Medium Priority Culvert before the stop sign needs cleaning out	Brown, Shirley Road Maintenance	Opshinsky, Jackie Woods Rd Woods Rd District 1
33504	05/27/21 07/22/21	Request Schedule Closed	Durations 56.0 S-to-C 32.0 O-to-C	Culvert Repair Medium Priority Need gravel on culvert	Brown, Shirley Road Maintenance	Winfield, Mary 1146 Pat Luckett Rd Pat Luckett Rd District 5
33512	05/28/21 07/23/21	Request Schedule Closed	Durations 56.0 S-to-C 31.0 O-to-C	Ditching Medium Priority Standing water is in his ditch in front of his house	Brown, Shirley Road Maintenance	Jones, George 519 King Ranch Rd King Ranch Rd District 4
33514	06/01/21 07/14/21	Request Schedule Closed	Durations 43.0 S-to-C 27.0 O-to-C	Culvert Installation Medium Priority Request to have a culvert installed in driveway that has none	Brown, Shirley Road Maintenance	Burrell, Kelvin 856 Mullinville Rd Mullinville Rd District 5

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Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
33517	06/01/21 07/21/21	Request Schedule Closed	Durations 50.0 S-to-C 27.0 O-to-C	Culvert Repair Medium Priority culvert repair	Brown, Shirley Road Maintenance	Owens, Mario 344 Cobbville Dr Cobbville Dr District 5
33539	06/02/21 07/23/21	Request Schedule Closed	Durations 51.0 S-to-C 26.0 O-to-C	Culvert Installation Medium Priority Replace with longer pipe [40 ft]	Brown, Shirley Road Maintenance	Murry, Tameka Davis Rd Davis Rd District 5
33563	06/04/21 07/23/21	Request Schedule Closed	Durations 49.0 S-to-C 24.0 O-to-C	Culvert Repair Medium Priority culvert joints seperated needs to be repaired	Brown, Shirley Road Maintenance	Buck, David Rowdy 127 Lazy Oak Ln Green Oak Ln District 1
33573	06/07/21 07/23/21	Request Schedule Closed	Durations 46.0 S-to-C 21.0 O-to-C	Culvert Installation Medium Priority Culvert installed	Brown, Shirley Road Maintenance	McCullough, Cartell Way Rd Way Rd District 5
33577	06/07/21 07/23/21	Request Schedule Closed	Durations 46.0 S-to-C 21.0 O-to-C	Drainage Medium Priority Request to have the drainage cleaned and the earth around the grate is eroding and the drainage is not draining properly	Brown, Shirley Engineering	Pesce, Yvonne 499 Caroline Blvd Caroline Blvd District 4
33580	06/08/21 07/23/21	Request Schedule Closed	Durations 45.0 S-to-C 20.0 O-to-C	Culvert Clean Out Medium Priority Culvert is stopped up on both ends	Brown, Shirley Road Maintenance	Dixon, Henry Banks Rd Banks Rd District 5
33581	06/08/21 07/23/21	Request Schedule Closed	Durations 45.0 S-to-C 20.0 O-to-C	Culvert Clean Out Medium Priority Culvert is stopped up	Brown, Shirley Road Maintenance	Taylor, Felicia Sharon Rd Sharon Rd District 5

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Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
33586	06/08/21 07/21/21	Request Schedule Closed	Durations 43.0 S-to-C 20.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	McGruder, Mary Stump Bridge Rd	Stump Bridge Rd District 5
Request to have the ditches in front of St Paul M.B.Church. Ditches are full of leaves and trash. It causes water to back up and sit in the							
33587	06/08/21 07/23/21	Request Schedule Closed	Durations 45.0 S-to-C 20.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Customer 124 Childress Ln	Childress Ln District 4
Regrade roadside ditch from property corner down to ditch crossing under the road							
33597	06/09/21 07/27/21	Request Schedule Closed	Durations 48.0 S-to-C 19.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Mayfield, Larry 4-H Club Rd	4 H Club Rd District 1
Need culvert installed							
33598	06/10/21 07/09/21	Request Schedule Closed	Durations 29.0 S-to-C 18.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Rashad Sharon Rd	Sharon Rd District 5
Culvert needs to be extended on both ends							
33600	06/10/21 07/21/21	Request Schedule Closed	Durations 41.0 S-to-C 18.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Customer 1163 Sharon Rd	Sharon Rd District 5
Requesting to have second driveway culvert be extended. so trailer can go into driveway							
33606	06/11/21 07/23/21	Request Schedule Closed	Durations 42.0 S-to-C 17.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	McCullough, Preston Rocky Hill Rd	Rocky Hill Rd District 5
Need culvert wideen on both sides							
33607	06/11/21 07/23/21	Request Schedule Closed	Durations 42.0 S-to-C 17.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Whitten, Carter Mae Ave	Mae Ave District 5
Culvert between Twin Lakes Sudv and Mae Ave is busted							

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Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
33615	06/14/21 07/14/21	Request Schedule Closed	Durations 30.0 S-to-C 14.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Johnson, Demeka Simpson Dr Simpson Dr District 4
33665	06/18/21 07/22/21	Request Schedule Closed	Durations 34.0 S-to-C 10.0 O-to-C	Culvert Installation Medium Priority Need culvert in the ditch on the side of the road	Brown, Shirley Road Maintenance	Miggins, Thomas Robert Paul Dr Robert Paul Dr District 5
33670	06/18/21 07/22/21	Request Schedule Closed	Durations 34.0 S-to-C 10.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	Dixon, Ken Pat Luckett Rd Pat Luckett Rd District 5
33674	06/18/21 07/19/21	Request Schedule Closed	Durations 31.0 S-to-C 10.0 O-to-C	Culvert Clean Out Medium Priority requesting to having the ditch and culvert in front of my home cleared. The culvert runs under the road and is clogged enough that w	Brown, Shirley Road Maintenance	Zelden, Deonne 624 Lake Cavalier Road Lake Cavalier Rd District 3
33677	06/18/21 07/23/21	Request Schedule Closed	Durations 35.0 S-to-C 10.0 O-to-C	Ditching Medium Priority Requesting to have road graded and ditching done	Brown, Shirley Road Maintenance	Clay, Bryan 329 Society Ridge Rd Society Ridge Rd District 3

Open Requests: 131
167.1 S-to-C Average Duration
147.1 O-to-C Average Duration

Total Requests: 131
167.1 S-to-C Average Duration
147.1 O-to-C Average Duration